

**We have a new convenient way to share information with you about your child's school life. The information that you receive through this app will help you to stay up-to-date with your child's school life as well as support your child's development and progress.**

Once you have the **SIMS Parent App** you will have access to:

- School term, inset dates and contact details available at the click of a button
- Important information such as attendance, achievement and behaviour
- Your child's school report
- Notifications to remind you about important information such as key dates for your diary
- Access to update your contact details, so we always have the most up-to-date information in case of emergency

If you have more than one child at school, you will have access to information for all your children, from the same app.

## Getting Started: A Quick Guide

1. We will send you an activation email to your chosen email account. Simply click on the link from your tablet, smartphone or PC to activate your account. (The email will be from [noreply@sims.co.uk](mailto:noreply@sims.co.uk) - please check your SPAM or Junk folder if you cannot find it).
2. You can then login using your normal **Facebook, Twitter, Google** or **Microsoft** username and password. You will be prompted for your date of birth. You have now registered for SIMS Parent.
3. On your smartphone or tablet, download the app from the Google Play or Apple App store.
4. Once you have registered (steps 1 and 2). You can also access SIMS Parent from a PC or Windows phone at [www.sims-parent.co.uk](http://www.sims-parent.co.uk).

If you are having difficulties registering, please email:  
[mail@williamhoward.cumbria.sch.uk](mailto:mail@williamhoward.cumbria.sch.uk)

# Detailed Guide: SIMS Parent App

1. An email (see right) will be sent to you by school, inviting you to become a SIMS Parent user. You will receive a registration email from noreply@sims.co.uk containing a unique invitation code.

You will need this code to set up your SIMS Online Services account (you will not need to write this down).

If you have not yet received a registration email, please check your SPAM or JUNK folder.

2. Open the email and click the link as instructed. A new internet browser window will open and you will be asked to **sign in**.

3. Select an existing account of your choice with which you would like to register.

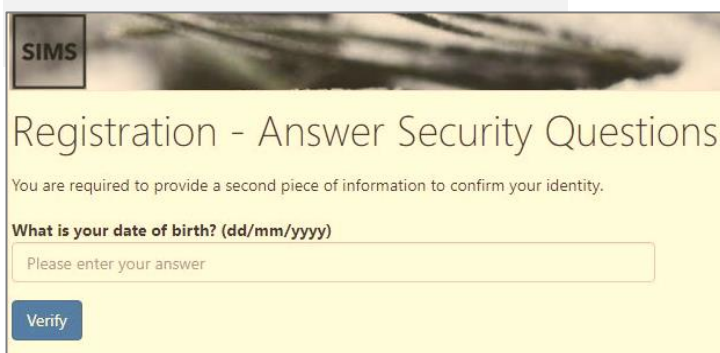
For users registering with a third party account please select a sign in option below

	Microsoft		Twitter
	Facebook		Google
	Office 365		

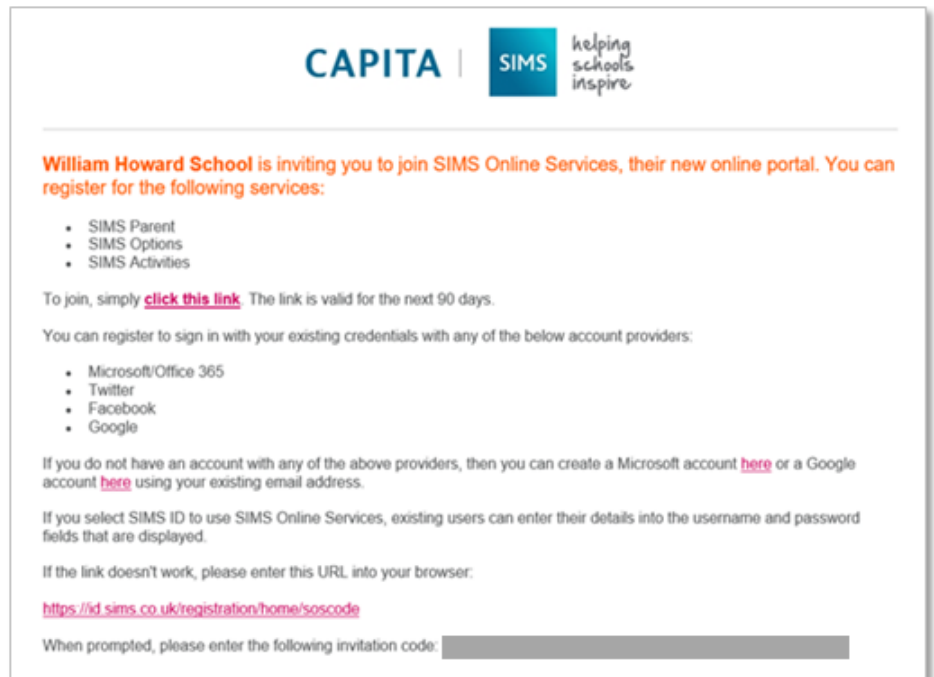
4. Having entered the username and password for the chosen account, you will see the SIMS Registration Form – this should autocomplete, with your name, chosen sign in account and Invitation Code.

Select REGISTER.

5. Complete the security question request.



The screenshot shows a registration form titled "Registration - Answer Security Questions". It includes a SIMS logo, a background image of a hand holding a pen, and a text input field for the date of birth. The text reads: "You are required to provide a second piece of information to confirm your identity. What is your date of birth? (dd/mm/yyyy)". Below the input field is a "Verify" button.



The screenshot shows an email from CAPITA | SIMS helping schools inspire. The text reads: "William Howard School is inviting you to join SIMS Online Services, their new online portal. You can register for the following services: SIMS Parent, SIMS Options, SIMS Activities. To join, simply click this link. The link is valid for the next 90 days. You can register to sign in with your existing credentials with any of the below account providers: Microsoft/Office 365, Twitter, Facebook, Google. If you do not have an account with any of the above providers, then you can create a Microsoft account here or a Google account here using your existing email address. If you select SIMS ID to use SIMS Online Services, existing users can enter their details into the username and password fields that are displayed. If the link doesn't work, please enter this URL into your browser: https://id.sims.co.uk/registration/home/soscode. When prompted, please enter the following invitation code: [redacted]".

6. You have now registered for SIMS Parent. **You will then be sent a link for Parent APP.** Download the app from the Google Play or Apple App Store.

7. Once you have downloaded **SIMS Parent**, you will be asked to sign in using your chosen login account details.

Once you have registered you can also access SIMS Parent from a PC or Windows phone.



The screenshot shows a registration form on a mobile device. The URL is id.sims.co.uk. The SIMS logo is visible. The text reads: "Please enter the code below and tap or click Register." The form has fields for Name (Joe Bloggs), Signed in with (Microsoft), and Invitation Code (vtxque0jzhezEakaxYAGqIXkkDcox6wx65). A Register button is at the bottom.